

Auralink Login and Installation

This document serves as instruction on using the Auralink Desktop, to include login, navigation of the Auralink Portal and the placing on Auralink calls.

Quick Start

1. A few quick easy set of instructions to follow, to get ready to use Auralink, as follows:
 - a. Power off your computer.
 - b. Connect all equipment, if you requested equipment (Logitech 9000 Pro Camera & ClearOne Chat 50).
 - c. Power on your computer and launch Windows or let the MAC boot up.
 - d. Open your Web Browser (could be: Microsoft Internet Explorer, Firefox, Safari, Google Chrome, or Opera).
 - e. Proceed to the following Link: auralink.com and Log-in to Auralink, using the credentials (FirstInitialLastName) that were sent to you.
 - f. Referencing the attached Log-in and Installation Guide, Load your software.
 - g. Start to Auralink (video conference).

Login

- a. To access Auralink direct your browser to <http://www.auralink.com>
 - a. Enter your Auralink username and password and click the Login button.

The screenshot shows the Auralink website homepage. At the top left is the Auralink logo with the tagline "business class video conferencing as a service". To the right of the logo is the phone number "888.454.6863" and a "Contact Us" link. Below the logo is a navigation menu with links for Home, Video Conferencing, Solutions, Free Trial, Pricing, Support, About Us, and Blog. A main heading reads "Auralink offers high definition business class video conferencing as an on-line service". Below this is a section titled "Auralink Video Conferencing" with the sub-heading "Limitless Applications" and the text "Finally a business tool that is easy to use with virtually no boundaries". A "Learn More Here" button is present. To the right is an image of a person sitting by a lake. Below this is a "Free Trial" button. A section titled "What Auralink Users Are Saying" lists benefits: "Use Auralink to get two hours back in your day" and "Cut your Office Footprint by 50% with Auralink". A "User Login to Auralink Portal" section contains a "User Name:" field, a "Password:" field, a "Forgot Password?" link, and a "LOGIN" button. The footer contains "Terms of Use | Privacy | About Us" and "©2010 Cenero LLC".

Fresh Installation

Perform the steps in this section if you are logging into Auralink for the first time on the computer you need to Auralink from.



Please Install/Turn On AuraLink Client

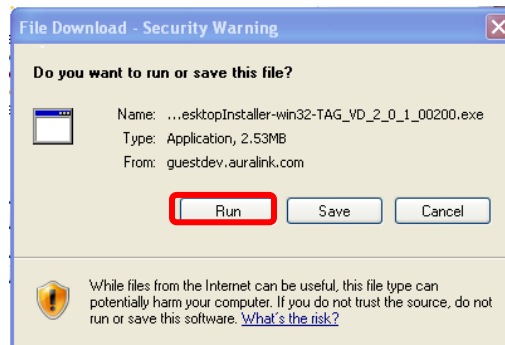
We've been trying to connect to the AuraLink Desktop Client on your machine for several seconds. If you have previously installed the desktop client, you may need to start the program.

We will continue to try to contact the client until it is turned back on, or you install and activate the software. If this is the first time you have connected to AuraLink using this machine, you will need to download and install the software you need to complete your AuraLink Conference Calls. Click on the Install link below to download the software, and then follow the on-screen directions.

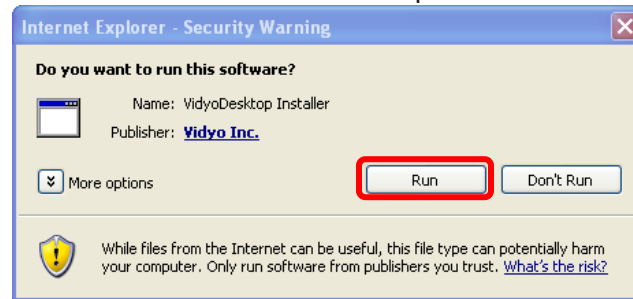
We will continue to try to contact the client until it is turned back on, or you install and activate the software.



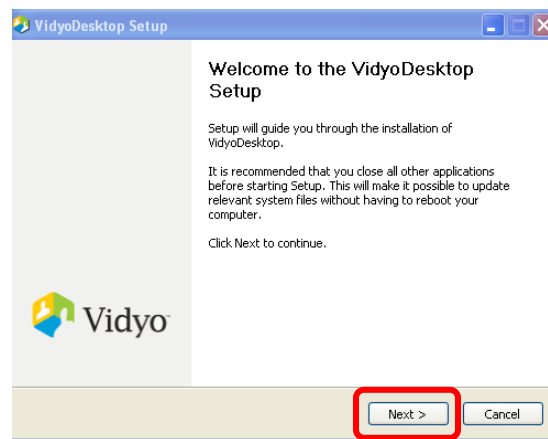
1. When the “Please Install/Turn On” Auralink Client page appears, click the download button corresponding to your operating system.
2. Click the Run Button to download the self-extracting Auralink Desktop Software installation.



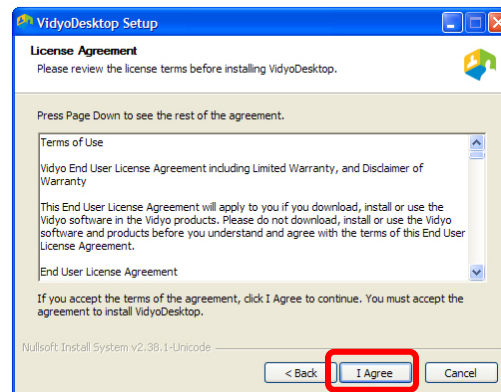
3. Click the Run Button to run the Auralink Desktop installer to begin installation.



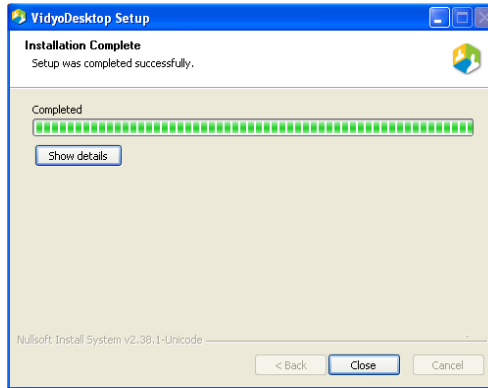
4. Press the Next button to start the Auralink Desktop setup.



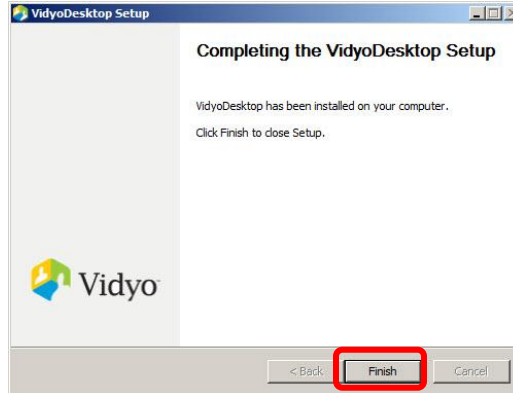
5. Click "I Agree" to accept the License Agreement".



6. The Auralink Desktop installer will install the Auralink Desktop.



7. When the installation is finished click on the "Finish" button. The AuraLinkPortal Page automatically launches.



Previously Installed

1. If you are presented the “Please Install/Turn On Auralink Client” page, you will have to start the Auralink Client by clicking Start->Programs->Vidyo Desktop-Vidyo Desktop.



- a. Once you have successfully started the client, you will see the Auralink Client in your System Tray (near the clock at the bottom right of your screen). The Auralink Client is “grayed out” at this point.



- b. The Auralink Portal will periodically refresh and the client will then turn to its fully enabled colorful state. This indicates a complete login.

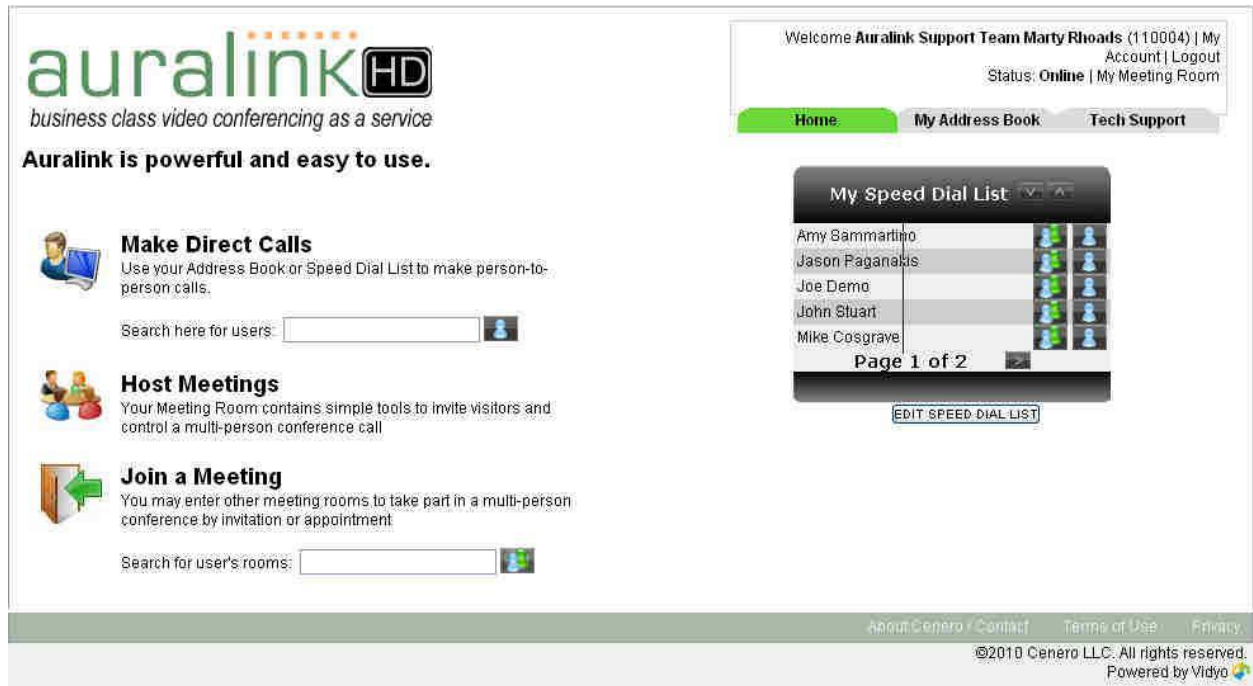


NOTE: Mac users will start Auralink Client in Applications.

Tip: Auralink is by Default is Set to Start automatically when windows starts.

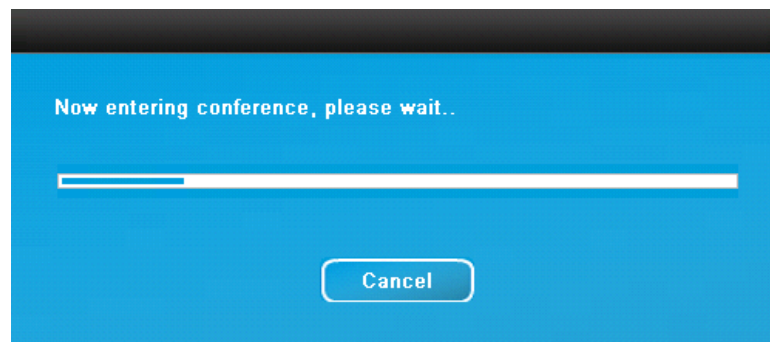
Post Installation

2. Once you have completely logged into the Auralink Portal, your AuraLink Home Portal Page will display.



Initiating the Call

When you initiate your first Conference or Direct (Point-2-Point) call, you will see the “Now Entering Conference” pop-up.



Once you have entered an Auralink Conference you will see the AuraLink Desktop Client application. It may prompt you to select your audio and/or video devices. This will occur if you are using Auralink for the first time, or if you have more than one device to choose from. If you have plugged in a USB headset, make sure to select that as your audio input and output sources. Then click Save and you will complete the joining of the conference/call.

The screenshot shows a configuration window with three main sections: Playback Device, Record Device, and Camera Select. The Playback Device section has a list with 'Speakers (3- Chat 50) (Recommended)' selected. The Record Device section has a list with 'Microphone (3- Chat 50) (Recommended)' selected. The Camera Select section has a list with 'Logitech QuickCam Pro 9000' selected. To the right of the Camera Select list, there is a checkbox for 'Flip video' which is unchecked, and a 'Camera Configuration:' label above a 'Setup' button.

Note: *If no one else is in the room, you see only yourself.*

For information on how to manage the Auralink Portal Interface and the Auralink Desktop please see the Auralink 2.0 Portal and Desktop Guide.

Happy Auralink'ing!